**Crisis Response.** Community Outreach Wisconsin also provides support with crisis response. Crisis response is a coordinated, community-based, approach to crisis prevention and response for Dane County adults with intellectual and developmental disabilities (IDD) experiencing acute behavioral health crises. The program was developed in partnership with Dane County Human Services and has been in operation since 1998. Interventions strive to enhance the safety of individuals and their care givers and to prevent or shorten institutional admissions or incarcerations. Crisis Response is a collaborative effort between Community TIES, Dane County Human Services, Responsive Solutions Inc. and the individuals utilizing this service, their families and the community service providers supporting them.
Community Outreach Wisconsin (COW) is a group of unique cutting-edge programs within the University Center for Excellence in Developmental Disabilities at the Waisman Center, UW-Madison. These programs work extensively with individuals and community teams supporting persons with intellectual and developmental disabilities.

Community TIES (Training, Intervention, and Evaluation Services) is a UW-Waisman Center behavioral support program serving Dane County children/families, adolescents and adults with intellectual and developmental disabilities (IDD) who live in the community. Our mission is to address behavioral, psychological, and emotional needs using therapeutic approaches that assure continued participation in supported community life.

These needs – if not addressed – are often expressed through “challenging behaviors” – which might include aggressions, self-injurious behavior, or property destruction. Many individuals served by TIES often have co-occurring mental health conditions.

Community TIES – in partnership with Dane County Human Services – works directly with the person with a disability, their families and community teams involved in the person’s support. Community teams might include supported living or supported employment agencies, public schools, respite providers, CLTS case management agencies, Support Brokers, Family Care Managed Care Organizations, or IRIS Consulting agencies.

TIES activities are a creative blend of various positive practices that have proven effective in meeting complex behavioral and mental health challenges within supported community life.

WIN (Wellness Inclusion Nursing) program nurses serve as consultants to residential and vocational team members, families and health care providers focusing on restoring, maintaining and promoting maximal health and independence for adults and children with developmental disabilities (DD) so they can achieve the best life possible. The WIN Program contracts with Dane County Human Services to offer a wide range of services to help support individuals with DD participating in the Dane County Supported Living Program.

The WIN nurses provide individualized consultations with clients, support brokers and agency staff. We work together to identify and connect with community resources appropriate for individual clients including physicians, therapists and other medical specialists, home health services and hospice. WIN provides consultation for:

- Nursing assessments
- Training and health education to residential and vocational support staff and family
- Advocacy and planning for end of life care
- Coordination of hospital stays and discharges to facilitate a smooth and positive process
- Education and advocacy to medical staff in medical setting
- Working together with teams to support individuals with complex medical needs

TIES Clinic provides psychiatric care and consultation to Dane County residents with intellectual and developmental disabilities. All patients seen in the TIES clinic receive services through the Community TIES Behavioral Support Program.

Patients seen in the TIES clinic often include individuals who are unable to obtain psychiatric care from other providers due to financial situation, behavioral issues, or medical complexity. The clinic is scheduled on the first Wednesdays and Thursday of every month, and twice a month on Thursdays.

TIES Clinic staff work closely with TIES Behavioral consultants to coordinate and carry out psychiatric and behavioral interventions to improve the participant’s independence and inclusion in their community. The TIES Clinic offers ongoing psychiatric care but also occasionally provides one-time consultations when appropriate. When possible, stable patients are referred back to their primary physician or another community psychiatrist. Funding for the clinic is obtained from Dane County Human Services, Medical Assistance, Medicare, and private insurance (when available).

Community Training and Consultation provides practical trainings to support providers and caregivers, agencies, teams, families, individuals with disabilities, program administrators/supervisors, and community members interested in learning more about related topics in the field of Intellectual/Developmental Disabilities. Many trainings are developed and presented by Community Outreach Wisconsin staff who have extensive experience and knowledge in supporting people with disabilities to promote full community inclusion. Community Outreach Wisconsin can also bring the trainings to you, and conduct on-site training seminars.